

QUALITY POLICIES

01 | QUALITY POLICIES

It is our responsibility and commitment:

- ✓ **Ensuring project profitability through customer satisfaction, achieving stability in customer experience as well as a better performance.**
- ✓ **Continuously improving the quality of processes within the QMS and its effectiveness, to be competitive in the market.**
- ✓ **Working in compliance with the requirements and expectations of our clients, to accomplish client repetition and earn referrals that help the business grow organically.**
- ✓ **Improving the evaluation and technical development system of each of the organization's positions, from staff recruitment to the promotion of the expertise required to reach the expected performance.**

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| DOCUMENT UPDATE SHEET | | |
|-----------------------|-------------------------|-----------------|
| Date | Updates summary | Responsible |
| 11/13/01 | Document creation | Laura Belluzzo |
| 08/14/04 | Quality policies update | Martin Amengual |
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